



Provider communication

General information and system updates

February 28, 2024

Workforce Development Programs for Eligible Home and Community-Based Service Providers

Applicable to: Mercy Care Long Term Care and Mercy Care DD

The Arizona Health Care Cost Containment System (AHCCCS) and the Association for Talent Development (ATD) are providing two expert-led, professional development courses to eligible providers of Home and Community-Based Services (HCBS).

ATD Integrated Talent Management Certificate Program is designed for **workforce development professionals, HR professionals, or leaders actively involved in workforce development activities** to help create and implement effective workforce development strategies that will lead to high-quality service delivery.

ATD **Training and Facilitation Certificate Program** is one of ATD's most popular train-the-trainer offerings, and helps **new and seasoned trainers** become learner-centric facilitators who apply the skills of an engaging and effective trainer.

AHCCCS is asking for your assistance in making sure that as many provider organizations as possible are able to participate in these unique training and education opportunities. **Please share these opportunities to your professional networks.**

Seats are filling fast! Registration is open now for both programs. Register using the links below:

- [Integrated Talent Management Certificate Program Registration](#)
- [Training and Facilitation Certificate Program Registration](#)

AHCCCS is covering the cost of these programs for your continued education. There is no limit on the number of attendees per organization. Cancellations and/or transfers to another session must be submitted in writing three business days prior to the start of the customercare@td.org.

Eligible providers are limited to the following provider types:

- Adult Day Health - PT 27
- Assisted Living Home - PT 36

- Attendant Care - PT 40
- Behavioral Health Outpatient Clinic - PT 77
- Community Service Agency - PT A3
- Elderly and Physically Disabled (EPD) - PT 81
- Habilitation Provider - PT 39
- Home Health Agency - PT 23
- Integrated Clinic - PT IC
- Non-Medicare Certified Home Health Agency - PT 95
- Rural Substance Abuse Transitional Agency - PT B5
- Subacute Facility - PT A6

Questions are best answered by visiting the [AHCCCS Workforce Development Programs](#) web page, or email ATD's customer care at customercare@td.org.

Thanks for all you do!

[Sign up for our email list](#)

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