Provider communication
General information and system updates

June 6, 2024

New Resources for Provider Enrollment

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DCS CHP, and Mercy Care DD

To improve service to providers, AHCCCS has recently released many new and helpful resources on the Provider Enrollment website **(https://www.azahcccs.gov/APEP)**.

These resources include:

Information about domain access and how to complete a domain transfer

Instructions for adding a NPI to atypical provider profiles, located under **Preparing for the Provider Application**

Instructions for **How to Add a Category of Service**

Instructions for requesting a retroactive enrollment date, located under **Processing Timeframes and Enrollment Effective Dates**

Community Health Worker video – This video is an overview of the new Community Health Worker Organization provider type. It explains briefly how to apply for the provider type and what codes are reimbursable.

Providers are encouraged to check the AHCCCS web page regularly for other helpful resources.

As always, don't hesitate to contact your **Mercy Care Network Management Representative** with any questions or comments. You can find this **Notice** and all other provider notices on our Mercy Care website.

Thanks for all you do!

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www.MercyCareAZ.org