



Provider communication

General information and system updates

August 2, 2024

Excessive Heat Warning from 8/3/2024 - 8/5/2024

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP and Mercy Care Advantage

The National Weather Service (NWS) has issued an Excessive Heat Warning in effect from 10am Saturday 8/3 until 8pm Monday 8/5... for The Northwest Valley of the Phoenix Metro Area, The East Valley of the Phoenix Metro Area, Buckeye/Avondale, Deer Valley, Central Phoenix, North Phoenix/Glendale, Scottsdale/Paradise Valley, South Mountain/Ahwatukee, and Southeast Valley/Queen Creek, and portions of Southwest Arizona.

There are dangerously hot conditions. Afternoon temperatures range from 110 to 116 degrees. Please see attached Heat Advisory Flyer and bookmark our new [Heat Relief](#) page where you can find cooling centers and resources for our members.

As always, don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Be safe!

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