



Provider communication
General information and system updates

July 23, 2024



Mercy Care is sending this communication on behalf of the Arizona Workforce Development Coalition (AWFDC), which includes the nine Managed Care Organizations (MCO's) in Arizona.

Hello to our Provider Network!

We are pleased to announce the date for **2024's Healthcare Network Employee Questionnaire (HNEQ)**. The HNEQ is a statewide data collection tool used to help the Arizona Network by gathering information, analyzing data, and assessing the current and future needs of the workforce. The results of this process give insight for future funding opportunities, highlights where support is needed, and assists with the prioritization of initiatives/projects across the network.

The AWFDC **requires** that all contracted Medicaid Providers, under these [AHCCCS Provider Types](#) participate in the statewide data collection efforts. These requirements can be found in all the [Health Plan Provider Manuals](#).

Important Dates

- **HNEQ Submission Window:**
- August 1st, 2024 – September 30th, 2024
- **HNEQ Informational Workshops:**
- July 22nd, 2024

- [Click here to register](#)
- August 20th, 2024
- [Click here to register](#)

If you are contracted with more than one health plan, please be aware that you may receive multiple communications to complete the HNEQ. However, employees are only expected to submit responses once and the collective data will be shared with all health plans.

Have any questions?

- For more information about the HNEQ, visit the [HNEQ page](#) on the AzAHP website.
- For general questions, please contact workforce@azahp.org to be connected with the WFD Admin(s) for your contracted health plan(s).
- For questions regarding the Workforce Development requirements under DDD, please contact the Workforce Development Manager at dddworkforcedevelopment@azdes.gov

As always, don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

We appreciate all that you do!

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