



Provider communication

General information and system updates

August 15, 2024

2024 Health Literacy Conference

Applicable to: Mercy Care Complete Care, Mercy Care ACC RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Mercy Care would like to pass along this important information regarding the 2024 Health Literacy Conference.



Cost - \$25.00 - Scholarships are available, please contact Jeanette.Mallery@azblue.com

Most people want to be involved with decisions about their health, but low health literacy levels often stand in the way. The IHA AZ Annual Health Literacy Conference 2024 centers on the theme "**Promising Practices for Healthy Communities.**" Attendees will explore how organizations can implement health literacy best practices and system-level practices for improved patient satisfaction and health outcomes, including among individuals living with mental health and substance abuse disorders. Presenters, offering national and local perspectives, will also delve into the dynamic relationship between cultural competency, service utilization, and health literacy to promote access to care.

Visit the [website](#) to learn more about the conference, [Register Now](#)

CEU's applied for:

- CA Nursing , Outside of CA Nursing, CHES/MCHES, CPH, Clinical Nutritionist

Agenda

- Keynote: Addressing Culture and Social Determinants of Health to Advance Health Equity, [Janet Ohene-Frempong](#)
- Pop Culture and Health Literacy, [Natasha Burrell, RDN](#)
- Specialized Services to Individuals Living with HIV, [Jeanne Nizigiyimana, MSW, MA](#)
- Equity Centered Placed Based Community of Practice Playbook, [Anna Hartman](#) and [Angie Burleson](#)
- Hot Topic: The Digital Health Literacy Revolution: Transforming Health Outcomes in the Digital Age, [Stan Hudson](#)
- Words and Well-Being, Insights Gained from a Group-based Expressive Writing Intervention for Caregivers, [Shelby Langer, PhD, FSBM](#), [Tamara Underiner, Jazmine Bahena, BSW, Madeline Hall](#)
- Hot Topic: Best Practices in Serving a Diverse Community, [Janey Pearl Starks, Officer](#)
- Hot Topic: Developing an Organization-wide Approach to Teach-back Education, [Aubrey Welp](#)

If you are interested in sponsorship, or presenter opportunities, or attendee information, contact jeanette.mallery@azblue.com.

Please don't hesitate your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our [Mercy Care website](#).

Thanks for all you do!

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