



Provider communication

General information and system updates

July 16, 2024

ALTCS-EPD RFP Contract Award Protest

Applicable to: Mercy Care Long Term Care (LTC), Mercy Care ACC-RBHA, Mercy Care Advantage (HMO SNP), Mercy Care DD, and Mercy Care DCS-CHP.

Mercy Care would like to clarify that the ALTCS-EPD RFP Contract award decision is still under protest. The AHCCCS protest process includes many steps. Currently, we are waiting for the hearing Administrative Law Judge (ALJ) to formally close the record and issue a recommended decision to AHCCCS. Once the recommended decision is issued, AHCCCS will have 30 days to issue its final agency decision.

We continue to be optimistic about the possible outcome and continue to explore all options. In the meantime, Mercy Care has filed a special action in Superior Court requesting a stay of the contract award until Mercy Care's protest has been fully and finally adjudicated. We will promptly notify you of any developments with regard to the stay request.

It's important to note that this contract award does not impact Mercy Care's other lines of business which we continue to administer regardless of the outcome. These lines of business include:

- **Mercy Care ACC-RBHA**
- **Mercy Care ALTCS-Developmental Disabilities (ALTCS-DD)**
- **Mercy Care Advantage**
- **Mercy Care DCS CHP**

As always, don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thank you for your continued support!