



Provider communication

General information and system updates

November 2, 2023

Medical Record Documentation Requirements for MCA

Applicable to: Mercy Care Advantage

Mercy Care Advantage and its provider network must follow all CMS requirements when it comes to billing claims. This includes requirements for Medical Record Documentation.

Please click on the link for the [MLN Fact Sheet - Complying with Medical Record Documentation Requirements](#) to view additional information. Medical record documentation requirements are also listed in our [Provider Manual](#) Chapter 100 - General Terms - under Chapter 4 - Provider Responsibilities, Section 4.21 - Enrollee's Medical Record.

As a reminder, medical record documentation must be provided when requested to support audits conducted by the health plan and audits conducted by Federal and State regulators.

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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