

AHCCCS Housing Program (AHP) Frequently Asked Questions

Q: What is the AHCCCS Housing Program (AHP)?

The AHP is a statewide permanent supportive housing and housing support program for individuals with mental health diagnoses who are experiencing homelessness.

Q: In October, what happens to my members on the waitlist with Mercy Care?

Members will not be removed from the current waitlist, and Mercy Care will be providing the waitlist to ABC.

Q: Will there still be the Community Living, Scattered Site, and Bridge to Permanency programs?

The current housing programs will continue with the transition to the AHP.

Q: Will my members' supportive services be impacted by the transition to the AHP?

Mercy Care will continue to oversee all Permanent Supportive Housing services and services connected to the Community Living Program.

Q: Is FlexCare transitioning to the AHP?

Mercy Care will continue to manage the applications, waitlist, and referrals and provide oversight to FlexCare providers. FlexCare is not transitioning to the AHP.

Q: Is the TLP transitioning to the AHP?

No, the TLP is not transitioning to the AHP, and Mercy Care will continue to manage the applications, waitlist, and referrals.

Q: Does the AHP impact BHRF (Behavioral Health Residential Facility)?

No, BHRF is not transitioning to the AHP, and Mercy Care will continue to manage the applications, waitlist, and referrals.

Q: Will Mercy Care participate in staffings for members housed with the AHP?

Yes, Mercy Care will continue to be involved in staffings as needed to support our members in housing.

Q: Are the eligibility requirements the same with the AHP?

Eligibility requirements will be available in the ACOM 448 Policy. They have changed slightly. They will also be included in provider training.

According to the AHCCCS Permanent Supportive Housing Guidebook and Operations Manual draft, applicants shall:

- Be determined SMI or GMH/SU with High/Cost Needs by a qualified provider.
- Be a United States citizen or have eligible immigrant status.
- Be at least 18 years old.

Have an identified housing need documented by the member's clinical provider or treatment team. Identified housing needs include members in the following situations:

Persons Experiencing Homelessness.

Medical or behavioral health transitions requiring placement in safe, adequate housing placement per AMPM 520.

Medical necessity as determined by a qualified representative of a provider or MCO.

Q: Will the prioritization for referrals be the same with the AHP?

Prioritization requirements will be available in the AHCCCS Supportive Housing Guidebook and Operations Manual. Prioritization has changed slightly. This will also be included in provider training.

According to the AHCCCS Permanent Supportive Housing Guidebook and Operations Manual draft, prioritization criteria include VI-SPDAT or other Objective Acuity Score, Cost and Medical/Behavioral Health Need, and Homeless Status.

Q: How will members apply for housing with the AHP? Are application requirements the same?

Members will apply for housing through their behavioral health provider. BH providers will submit applications to ABC/HOM for processing.

As of October 2021, applications will be submitted via email to AHPapplications@azabc.org.

Q: Who can I contact with questions related to my member's housing, including questions about rent and maintenance?

Please contact ABC/HOM for questions related to member rent, lease, or housing subsidy. For questions about services related to housing please contact the member's behavioral health provider. For questions about maintenance of the member's unit please contact their landlord. ABC and their behavioral health provider may be able to help provide additional assistance with talking to their landlord and may also be able to help with maintenance requests.

If members receive any notices from their landlords, please contact ABC and their behavioral health provider for assistance in resolving an issue.

After October 1, 2021, ABC can be outreached via email. Additional information to be provided.

For more information, you can visit the following websites:

[AHCCCS Housing Programs \(AHP\) – Arizona Behavioral Health Corporation \(azabc.org\)](#)
[HousingAdminFAQs.pdf \(azahcccs.gov\)](#)