



EVV Prior Authorization and Service Confirmation Grid

In accordance with the Electronic Visit Verification (EVV) requirements set forth by AHCCCS, Mercy Care contracted providers delivering the listed EVV service codes who also meet criteria for the associated provider type and places of service are **required to implement EVV as of January 1, 2021**.

To comply with EVV, providers must submit a Prior Authorization or EVV Service Confirmation **prior** to delivering an EVV service. The following guidance demonstrates when a provider is expected to submit a Prior Authorization directly to Mercy Care or submit an EVV Service Confirmation through the AHCCCS EVV Service Confirmation Portal.

Services Subject to EVV

Service	HCPCS Service Codes	DDD Focus Codes
Attendant Care	S5125	ATC
Companion Care	S5135	
Habilitation	T2016 and T2017	HAH, HAI, HID
Home Health Services (aide, therapy, and part-time/intermittent nursing services)		
Nursing	G2099 and G0300	
Home Health Aide	T1021	
Physical Therapy	G0151 and S91391	
Occupational Therapy	G0152 and S9129	
Respiratory Therapy	S5181	
Speech Therapy	G0153 and S9128	
Private Duty Nursing (continuous nursing services)	S9123 and S9124	HN1, HNR
Homemaker	S5130	HSK
Personal Care	T1019	
Respite	S5150 and S5151	RSP, RSD
Skills Training and Development	H2014	



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Places of Service

Place of Service	POS Code
Home	12
Assisted Living	13
Other	99

Important Links

[AHCCCS EVV](#)

[Mercy Care Prior Authorization Request Form](#)

[AHCCCS EVV Service Confirmation Portal](#)

[AHCCCS EVV Service Confirmation Portal FAQs](#)

Provider Types

Provider Description	Provider Type
Attendant Care Agency	PT 40
Behavioral Outpatient Clinic	PT 77
Community Service Agency	PT A3
Fiscal Intermediary	PT F1
Habilitation Provider	PT 39
Home Health Agency	PT 23
Integrated Clinic	PT IC
Non-Medicare Certified Home Health Agency	PT 95
Private Nurse	PT46

Medical Necessity Determination Date (MNDD)

The following is guidance on when the **Medical Necessity Determination Date (MNDD)** should be added to the authorization or service confirmation as well as how to define the MNDD for each of the three categories of EVV services.

- The MNDD is only required for a new service.
- It is not required for existing authorizations or service confirmations where an increase or decrease in service hours is needed, or
- When a change in authorization is warranted because there is a change in provider for an existing service.



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Medical Necessity Determination Date - Defined			
EVV Service Categories	ALTCS Services	Home Health Services	Behavioral Health Services
Service Codes	Attendant Care Companion Care Habilitation Homemaker Personal Care Respite	Nursing Home Health Aide Physical Therapy Occupational Therapy Respiratory Therapy Speech Therapy Private Duty Nursing	Personal Care Respite Skills Training and Development
Definition	The date of the person-centered service planning meeting If secondary review is required by the MCO, the date the MCO granted final approval	The date the MCO approves the prior authorization request ²	The date the treatment team or provider decides the member needs the service

² AHCCCS is temporarily accepting the MCO's PA approval date as the MNDD.



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HCPCS Service Codes	DDD LTC	RBHA Integrated	ALTCS	ACC	GMHSU	DCS CHP
G0151 and S9131 Physical Therapy	Please contact the Support Coordinator at DDD for Long Term services. For Acute services please contact Mercy Care.	Please request authorization from Mercy Care by faxing a request to 1-844-424-3976 or call 1-800-624-3879.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please request authorization from Mercy Care DCS CHP by faxing a request to 1-800-217-9345 or call 833-711-0776.
G0152 Occupational Therapy	Please contact the Support Coordinator at DDD for Long Term services. For Acute services please contact Mercy Care.	Please request authorization from Mercy Care by faxing a request to 1-844-424-3976 or call 1-800-624-3879.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please request authorization from Mercy Care DCS CHP by faxing a request to 1-800-217-9345 or call 833-711-0776.
G0153 Speech Therapy	Please contact the Support Coordinator at DDD for Long	Please request authorization from Mercy Care by faxing a request to	Please request authorization from Mercy Care by faxing a	Please request authorization from Mercy Care by faxing a request to	This is not a covered benefit. If you have any questions please	Please request authorization from Mercy Care DCS CHP by faxing a



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	Term services. For Acute services please contact Mercy Care.	1-844-424-3976 or call 1-800-624-3879.	request to 1-800-217-9345 or call 602-263-3000.	1-800-217-9345 or call 602-263-3000.	contact Mercy Care Prior Authorization Department at 1-800-624-3879.	request to 1-800-217-9345 or call 833-711-0776.
G0299 and G0300 Nursing	Please contact the Support Coordinator at DDD for Long Term services. For Acute services please contact Mercy Care.	Please request authorization from Mercy Care by faxing a request to 1-844-424-3976 or call 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please request authorization from Mercy Care DCS CHP by faxing a request to 1-800-217-9345 or call 833-711-0776.
H2014 Skills Training and Development	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please contact the Mercy Care Long Term Care Case Manager.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.
S5125 Attendant Care	Please contact the Support Coordinator at DDD.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	This is not a covered benefit, if you have any questions please contact Mercy Care Prior Authorization Department 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	This is not a covered benefit, if you have any questions please contact Mercy Care DCS CHP Prior Authorization Department 833-711-0776.



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S5130 Homemaker	Please contact the Support Coordinator at DDD.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	This is not a covered benefit, if you have any questions please contact Mercy Care Prior Authorization Department 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	This is not a covered benefit, if you have any questions please contact Mercy Care DCS CHP Prior Authorization Department 833-711-0776.
S5135 Companion Care	Please contact the Support Coordinator at DDD.	This is not a covered benefit. If you have any questions, please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	This is not a covered benefit, if you have any questions please contact Mercy Care Prior Authorization Department 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	This is not a covered benefit, if you have any questions please contact Mercy Care DCS CHP Prior Authorization Department 833-711-0776.
S5150 and S5151 Respite	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please contact the Mercy Care Long Term Care Case Manager.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.
S5181 Respiratory Therapy	Please contact the Support Coordinator at DDD.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	This is not a covered benefit. If you have any questions please contact Mercy Care	Please submit notification via the AHCCCS Portal.



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					Prior Authorization Department at 1-800-624-3879.	
S9123 and S9124 Private Duty Nursing (continuous nursing services)	Please contact the Support Coordinator at DDD.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	This is not a covered benefit, if you have any questions please contact Mercy Care Prior Authorization Department 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	This is not a covered benefit, if you have any questions please contact Mercy Care DCS CHP Prior Authorization Department 833-711-0776.
S9128 Speech Therapy	Please contact the Support Coordinator at DDD for Long Term services. For Acute services please contact Mercy Care.	Please submit notification via the AHCCCS Portal.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	Please submit notification via the AHCCCS Portal.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please submit notification via the AHCCCS Portal.
S9129 Occupational Therapy	Please contact the Support Coordinator at DDD for Long Term services.	Please submit notification via the AHCCCS Portal.	Please request authorization from Mercy Care by faxing a request to 1-800-	Please submit notification via the AHCCCS Portal.	This is not a covered benefit. If you have any questions please contact Mercy Care	Please submit notification via the AHCCCS Portal.



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	For Acute services please contact Mercy Care.		217-9345 or call 602-263-3000.		Prior Authorization Department at 1-800-624-3879.	
T1019 Personal Care	Please contact the Support Coordinator at DDD. For Behavioral Health Services, please submit notification via the AHCCCS Portal.	Please submit notification via the AHCCCS Portal.	Please contact the Mercy Care Long Term Care Case Manager.	Please submit notification via the AHCCCS Portal.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please submit notification via the AHCCCS Portal.
T1021 Home Health Aide	Please contact the Support Coordinator at DDD for Long Term services. For Acute services please contact Mercy Care.	Please request authorization from Mercy Care by faxing a request to 1-844-424-3976 or call 1-800-624-3879.	Please contact the Mercy Care Long Term Care Case Manager.	Please request authorization from Mercy Care by faxing a request to 1-800-217-9345 or call 602-263-3000.	This is not a covered benefit. If you have any questions please contact Mercy Care Prior Authorization Department at 1-800-624-3879.	Please request authorization from Mercy Care DCS CHP by faxing a request to 1-800-217-9345 or call 833-711-0776.
T2017 Habilitation	Please contact the Support Coordinator at DDD.	Please submit notification via the AHCCCS Portal.	Please Contact the Mercy Care Long Term Care Case Manager.	Please submit notification via the AHCCCS Portal.	This is not a covered benefit. If you have any questions please	Please submit notification via the AHCCCS Portal.



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					contact Mercy Care Prior Authorization Department at 1- 800-624-3879.	
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